



## Arkansas Statistics for DBP Commercial Plans Pre-Service Case Review

The following information is provided to comply with a regulatory requirement for the state of Arkansas to disclose information for services that require pre-service review. The following chart includes the number of services that have received approvals, denials and partial approvals for Q1 of 2024.

REVIEW TYPE	(All)
DECISION REASON	(All)
PROVIDER SPECIALTY	(All)
PROCEDURE CODE	(All)

SERVICE CATEGORY	
Adjunctive General Services	160
Diagnostic	23
Endodontics	37
Implant Services	44
Oral Surgery	211
Orthodontics	6
Periodontics	40
Preventive	17
Prosthodontics, Fixed	68
Prosthodontics, Removable	24
Restorative	455
	1085

**DBP - Arkansas Regulatory Report**

Population: Employer & Individual (Enl)  
 Data Source: SB ODS  
 Prepared by: SB Information Management

SERVICE CATEGORY	REVIEW OUTCOME	DECISION REASON	REVIEW TYPE	PROVIDER SPECIALTY	PROCEDURE CODE
Restorative	Denial	Exceeds Maximum (CMM)	Administrative	General Dentistry	D2392
Oral Surgery	Denial	Deny same day as an Implant placement	Administrative	General Dentistry	D7953
Prosthodontics, Fixed	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6245
Prosthodontics, Fixed	Denial	Mixed Bag Fee Schedule Exists	Administrative	General Dentistry	D6740
Implant Services	Denial	Not a Covered Service	Administrative	General Dentistry	D6058
Oral Surgery	Denial	Not a Covered Service	Administrative	General Dentistry	D7921
Oral Surgery	Denial	Procedure included w/another service UTED	Administrative	General Dentistry	D7310
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2740
Restorative	Denial	Buildup request is denied. Records do not show a very large loss of tooth structure and not enough	Clinical	General Dentistry	D2950
Restorative	Denial	Treatment request is denied. Your dental plan does not cover services to treat the effects of tooth v	Clinical	General Dentistry	D2740
Adjunctive General Services	Denial	Moderate IV sedation request is denied. Records do not meet at least one condition for medical neces	Clinical	General Dentistry	D9243
Restorative	Denial	Crown or onlay request is denied. Records show this treatment appears to be for preventive reasor	Clinical	General Dentistry	D2740
Adjunctive General Services	Denial	DENIED PER PLAN GUIDELINES. Review of claim doesn't support need for this procedure.	Clinical	Oral and Maxillofacial Surgeon	D9223
Restorative	Denial	Request is denied. Records did not include pre-treatment x-rays.	Clinical	General Dentistry	D2740
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2962
Oral Surgery	Denial	Procedure ineligible due to UTED	Administrative	General Dentistry	D7140
Restorative	Denial	Treatment request is denied. This service is secondary to a primary treatment that has not been ap	Clinical	General Dentistry	D2950
Oral Surgery	Denial	Guided tissue regeneration is denied. Records do not show at least one of the qualifying conditions	Clinical	General Dentistry	D7956
Oral Surgery	Denial	Bone or cartilage graft request is denied. Records do not meet at least one condition for medical ne	Clinical	General Dentistry	D7953
Adjunctive General Services	Denial	Nitrous oxide request is denied. Records do not meet at least one condition for medical necessity.	Clinical	Oral and Maxillofacial Surgeon	D9230
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2740
Adjunctive General Services	Denial	Agreement Discount Off Charges	Administrative	Oral and Maxillofacial Surgeon	D9222
Restorative	Denial	Dental procedure not valid for teeth	Administrative	Pediatric Dentistry	D2391
Restorative	Denial	Not Assigned	Administrative	General Dentistry	D2930
Restorative	Denial	Not Assigned	Administrative	General Dentistry	D2930
Restorative	Denial	Not Assigned	Administrative	General Dentistry	D2392
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2950
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Pediatric Dentistry	D2391
Prosthodontics, Fixed	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6750
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2740
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2392
Prosthodontics, Fixed	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6740
Endodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D9230
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2740
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D7210
Periodontics	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D4341
Restorative	Denial	Exceeds the Scheduled Rate	Administrative	Pediatric Dentistry	D2934
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2740
Prosthodontics, Fixed	Denial	Mixed Bag Fee Schedule Exists	Administrative	General Dentistry	D6740
Restorative	Denial	Not a Covered Service	Administrative	General Dentistry	D2929
Oral Surgery	Denial	Procedure ineligible due to UTED	Administrative	General Dentistry	D7140
Prosthodontics, Fixed	Denial	Request is denied. Records did not include a full set of x-rays or a panoramic x-ray with missing te	Clinical	General Dentistry	D6548
Restorative	Denial	Treatment request is denied. This service is secondary to a primary treatment that has not been ap	Clinical	General Dentistry	D2950
Adjunctive General Services	Denial	Nitrous oxide request is denied. Records do not meet at least one condition for medical necessity.	Clinical	Oral and Maxillofacial Surgeon	D9230
Restorative	Denial	Request is denied. Records did not include pre-treatment x-rays.	Clinical	General Dentistry	D2960
Adjunctive General Services	Denial	Moderate IV sedation request is denied. Records do not meet at least one condition for medical nec	Clinical	General Dentistry	D9239
Restorative	Denial	Post and core request is denied. Records do not show a root canal-treated tooth that does not have	Clinical	General Dentistry	D2954
Prosthodontics, Fixed	Denial	Replacement bridge request is denied. Records do not show a cavity or fracture in a place that affe	Clinical	General Dentistry	D6245
Oral Surgery	Denial	Extraction request is alternately approved to different code. X-rays do not support the code request	Clinical	Oral and Maxillofacial Surgeon	D7240
Implant Services	Denial	Agreement Discount Off Charges	Administrative	General Dentistry	D6058
Restorative	Denial	Buildup request is denied. Records do not show a very large loss of tooth structure and not enough	Clinical	General Dentistry	D2950
Diagnostic	Denial	Decreased Dental allowable	Administrative	General Dentistry	D0367
Adjunctive General Services	Denial	Medication request is denied. Records do not meet at least one condition for medical necessity.	Clinical	General Dentistry	D9610
Adjunctive General Services	Denial	Nitrous oxide request is denied. Records do not meet at least one condition for medical necessity.	Clinical	Oral and Maxillofacial Surgeon	D9230
Adjunctive General Services	Denial	Nitrous oxide request is denied. Records do not meet at least one condition for medical necessity.	Clinical	Oral and Maxillofacial Surgeon	D9230
Restorative	Denial	Crown or onlay request is alternately approved to a filling. Records do not show 50% loss of tooth	Clinical	General Dentistry	D2740
Adjunctive General Services	Denial	Medication request is denied. Records do not meet at least one condition for medical necessity.	Clinical	General Dentistry	D9610
Prosthodontics, Removable	Denial	Exceeds frequency	Administrative	General Dentistry	D5212
Restorative	Denial	Not Assigned	Administrative	Pediatric Dentistry	D2930
Oral Surgery	Denial	Not Assigned	Administrative	General Dentistry	D7210
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Orthodontist	D2740
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Pediatric Dentistry	D2391
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D7140
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2752
Oral Surgery	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D7953
Prosthodontics, Removable	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D5213
Oral Surgery	Denial	Not Assigned	Administrative	General Dentistry	D7210
Prosthodontics, Removable	Denial	Not Assigned	Administrative	General Dentistry	D5284
Restorative	Denial	Not Assigned	Administrative	General Dentistry	D2391
Implant Services	Denial	Not Assigned	Administrative	General Dentistry	D4010
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2393
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2392
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Orthodontist	D2740
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2740
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2393
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D7210
Oral Surgery	Denial	Mixed Bag Fee Schedule Exists	Administrative	General Dentistry	D7210
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2740
Prosthodontics, Removable	Denial	Mixed Bag Fee Schedule Exists	Administrative	General Dentistry	D5710
Oral Surgery	Denial	Not a Covered Service	Administrative	General Dentistry	D7951
Implant Services	Denial	Not a Covered Service	Administrative	General Dentistry	D6065
Adjunctive General Services	Denial	Exceeds Maximum (CMM)	Administrative	General Dentistry	D9230
Adjunctive General Services	Denial	Exceeds Maximum (CMM)	Administrative	General Dentistry	D9230
Restorative	Denial	Exceeds Maximum (CMM)	Administrative	General Dentistry	D2740
Prosthodontics, Fixed	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6740
Adjunctive General Services	Denial	Heavy sedation request is denied. Records do not meet at least one condition for medical necessi	Clinical	Oral and Maxillofacial Surgeon	D9222
Restorative	Denial	Crown or onlay request is alternately approved to a filling. Records do not show 50% loss of tooth	Clinical	General Dentistry	D2740
Restorative	Denial	Crown or onlay request is alternately approved to a filling. Records do not show 50% loss of tooth	Clinical	General Dentistry	D2740
Adjunctive General Services	Denial	Decreased Dental allowable	Administrative	Oral and Maxillofacial Surgeon	D9223
Oral Surgery	Denial	Bone or cartilage graft request is denied. Records do not meet at least one condition for medical ne	Clinical	Oral and Maxillofacial Surgeon	D7953
Adjunctive General Services	Denial	Nitrous oxide request is denied. Records do not meet at least one condition for medical necessity.	Clinical	Pediatric Dentistry	D9230
Restorative	Denial	Treatment request is denied. This service is secondary to a primary treatment that has not been ap	Clinical	General Dentistry	D2950
Restorative	Denial	Treatment request is denied. This service is secondary to a primary treatment that has not been ap	Clinical	General Dentistry	D2950
Restorative	Denial	Treatment request is denied. This service is secondary to a primary treatment that has not been ap	Clinical	General Dentistry	D2950
Adjunctive General Services	Denial	Nitrous oxide request is denied. Records do not meet at least one condition for medical necessity.	Clinical	Oral and Maxillofacial Surgeon	D9230
Adjunctive General Services	Denial	Nitrous oxide request is denied. Records do not meet at least one condition for medical necessity.	Clinical	Oral and Maxillofacial Surgeon	D9230
Adjunctive General Services	Denial	Treatment request is denied. This service is secondary to a primary treatment that has not been ap	Clinical	Oral and Maxillofacial Surgeon	D9222
Adjunctive General Services	Denial	Sedation request is denied. Records do not meet at least one condition for medical necessity.	Clinical	Pediatric Dentistry	D9248
Oral Surgery	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D7230
Oral Surgery	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D7240
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2962
Oral Surgery	Denial	Procedure ineligible due to UTED	Administrative	General Dentistry	D7140
Restorative	Denial	Not Assigned	Administrative	General Dentistry	D2392
Prosthodontics, Fixed	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6740
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2392
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2393
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D7140
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2740
Adjunctive General Services	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Pediatric Dentistry	D9230
Restorative	Denial	Exceeds Maximum (CMM)	Administrative	General Dentistry	D2392
Restorative	Denial	Exceeds Maximum (CMM)	Administrative	General Dentistry	D2930
Restorative	Denial	Exceeds Maximum (CMM)	Administrative	Pediatric Dentistry	D2930
Prosthodontics, Fixed	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6245
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2950
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2950
Restorative	Denial	Benefit maximum has been reached	Administrative	General Dentistry	D2392
Prosthodontics, Fixed	Denial	Mixed Bag Fee Schedule Exists	Administrative	General Dentistry	D6740
Restorative	Denial	Mixed Bag Fee Schedule Exists	Administrative	General Dentistry	D2393

Prosthodontics, Fixed	Denial	Retainer crown is alternately approved to a single crown. This is because a partial denture was app	Clinical	General Dentistry	D6751
Prosthodontics, Removable	Denial	Mixed Bag Fee Schedule Exists	Administrative	General Dentistry	D5711
Endodontics	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D3320
Restorative	Denial	Not a Covered Service	Administrative	General Dentistry	D2929
Adjuvative General Services	Denial	Heavy sedation request is denied. Records do not meet at least one condition for medical necessity	Clinical	Oral and Maxillofacial Surgeon	D9223
Restorative	Denial	Request is denied. Records did not include pre-treatment x-rays.	Clinical	General Dentistry	D2750
Oral Surgery	Denial	Treatment request is denied. This service is secondary to a primary treatment that has not been ap	Clinical	Oral and Maxillofacial Surgeon	D7956
Adjuvative General Services	Denial	Nitrous oxide request is denied. Records do not meet at least one condition for medical necessity.	Clinical	Oral and Maxillofacial Surgeon	D9230
Adjuvative General Services	Denial	Nitrous oxide request is denied. Records do not meet at least one condition for medical necessity.	Clinical	Oral and Maxillofacial Surgeon	D9230
Adjuvative General Services	Denial	Nitrous oxide request is denied. Records do not meet at least one condition for medical necessity.	Clinical	Oral and Maxillofacial Surgeon	D9230
Adjuvative General Services	Denial	Treatment request is denied. This service is secondary to a primary treatment that has not been ap	Clinical	Oral and Maxillofacial Surgeon	D9223
Oral Surgery	Denial	Decreased Dental allowable	Administrative	Oral and Maxillofacial Surgeon	D7953
Adjuvative General Services	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D9222
Adjuvative General Services	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D9223
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2962
Restorative	Denial	Treatment request is denied. This service is secondary to a primary treatment that has not been ap	Clinical	General Dentistry	D2950
Restorative	Denial	Buildup has been denied. Records do not show large loss of tooth structure. Alternate benefit to a	Clinical	General Dentistry	D2950
Restorative	Denial	Buildup request is denied. Records do not show this is needed to hold a crown, but instead to corre	Clinical	General Dentistry	D2950
Oral Surgery	Denial	Surgical tooth removal request is denied. Records do not meet at least one condition for medical n	Clinical	Oral and Maxillofacial Surgeon	D7240
Oral Surgery	Denial	Member age not within procedure norm	Administrative	General Dentistry	D7240
Preventive	Denial	Not Assigned	Administrative	General Dentistry	D1206
Restorative	Denial	Not Assigned	Administrative	General Dentistry	D2392
Prosthodontics, Fixed	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6740
Restorative	Denial	Not Assigned	Administrative	Orthodontist	D2391
Restorative	Denial	Not Assigned	Administrative	General Dentistry	D2393
Endodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D3330
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D7140
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2392
Oral Surgery	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D7140
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2740
Restorative	Denial	Not Assigned	Administrative	General Dentistry	D2930
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D7140
Preventive	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D1351
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D7140
Periodontics	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D4341
Restorative	Denial	Not Assigned	Administrative	General Dentistry	D2391
Restorative	Denial	Not Assigned	Administrative	Pediatric Dentistry	D2930
Periodontics	Denial	Not Assigned	Administrative	General Dentistry	D4341
Restorative	Denial	Not Assigned	Administrative	General Dentistry	D2392
Oral Surgery	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D7240
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D7210
Implant Services	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D6058
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Pediatric Dentistry	D2934
Prosthodontics, Fixed	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6245
Adjuvative General Services	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Oral and Maxillofacial Surgeon	D9223
Orthodontics	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D8080
Periodontics	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D4341
Oral Surgery	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D7140
Oral Surgery	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D7140
Adjuvative General Services	Denial	Not Assigned	Administrative	General Dentistry	D9243
Restorative	Denial	Not Assigned	Administrative	General Dentistry	D2930
Restorative	Denial	Not Assigned	Administrative	General Dentistry	D2391
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Orthodontist	D2740
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D7140
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D7140
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2392
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Pediatric Dentistry	D2929
Restorative	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D2392
Prosthodontics, Fixed	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6245
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2740
Oral Surgery	Denial	Exceeds the Scheduled Rate	Administrative	Oral and Maxillofacial Surgeon	D7210
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2740
Prosthodontics, Fixed	Denial	Mixed Bag Fee Schedule Exists	Administrative	General Dentistry	D6245
Implant Services	Denial	Not a Covered Service	Administrative	General Dentistry	D6010
Restorative	Denial	Exceeds Maximum (CMM)	Administrative	General Dentistry	D2330
Restorative	Denial	Exceeds Maximum (CMM)	Administrative	General Dentistry	D2392
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D7140
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Orthodontist	D2740
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D7210
Implant Services	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2332
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6058
Restorative	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D2392
Restorative	Denial	Not Assigned	Administrative	General Dentistry	D2330
Endodontics	Denial	Not Assigned	Administrative	Pediatric Dentistry	D3220
Restorative	Denial	Not Assigned	Administrative	Pediatric Dentistry	D2930
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D7140
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D7140
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D7140
Oral Surgery	Denial	Exceeds the Scheduled Rate	Administrative	Oral and Maxillofacial Surgeon	D7240
Oral Surgery	Denial	Exceeds the Scheduled Rate	Administrative	Oral and Maxillofacial Surgeon	D7140
Restorative	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D2392
Restorative	Denial	Exceeds the Scheduled Rate	Administrative	Pediatric Dentistry	D2934
Periodontics	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D4341
Periodontics	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D4341
Oral Surgery	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D7140
Oral Surgery	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D7210
Periodontics	Denial	Not Assigned	Administrative	General Dentistry	D4341
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2950
Endodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D3310
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2950
Orthodontics	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D8080
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2740
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2740
Adjuvative General Services	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D9222
Oral Surgery	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D7140
Restorative	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D2330
Prosthodontics, Fixed	Denial	Retainer request is denied. It is only needed to support the bridge. The bridge is not covered by voi	Clinical	General Dentistry	D6751
Prosthodontics, Fixed	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6245
Implant Services	Denial	Not a Covered Service	Administrative	General Dentistry	D6104
Implant Services	Denial	Not a Covered Service	Administrative	General Dentistry	D6056
Adjuvative General Services	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D9223
Restorative	Denial	Waiting period not satisfied for proc	Administrative	General Dentistry	D2750
Implant Services	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D6010
Restorative	Denial	Not Assigned	Administrative	General Dentistry	D2392
Prosthodontics, Fixed	Denial	Not Assigned	Administrative	General Dentistry	D6752
Diagnostic	Denial	Not Assigned	Administrative	General Dentistry	D0150
Restorative	Denial	Not Assigned	Administrative	General Dentistry	D2392
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D7210
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2950
Prosthodontics, Fixed	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6740
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2950
Prosthodontics, Fixed	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6740
Oral Surgery	Denial	Exceeds the Scheduled Rate	Administrative	Oral and Maxillofacial Surgeon	D7283
Oral Surgery	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D7140
Endodontics	Denial	Exceeds the Scheduled Rate	Administrative	Pediatric Dentistry	D3220
Adjuvative General Services	Denial	Not Assigned	Administrative	General Dentistry	D9999
Endodontics	Denial	Not Assigned	Administrative	General Dentistry	D3220
Restorative	Denial	Not Assigned	Administrative	General Dentistry	D2950
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2740
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2740
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2392
Adjuvative General Services	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Oral and Maxillofacial Surgeon	D9223
Restorative	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D2392

Endodontics	Denial	Exceeds the Scheduled Rate	Administrative	Pediatric Dentistrv	D3220
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistrv	D2740
Restorative	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistrv	D2740
Periodontics	Denial	Not Assigned	Administrative	General Dentistrv	D4341
Restorative	Denial	Not Assigned	Administrative	Pediatric Dentistrv	D2930
Restorative	Denial	Not Assigned	Administrative	General Dentistrv	D2392
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistrv	D2740
Endodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Oral and Maxillofacial Surgeon	D3330
Adjuvative General Services	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Pediatric Dentistrv	D9248
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistrv	D2393
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistrv	D2750
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistrv	D7140
Implant Services	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistrv	D6010
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistrv	D7140
Adjuvative General Services	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D9223
Restorative	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistrv	D2391
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistrv	D2740
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistrv	D2950
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistrv	D2740
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Oral and Maxillofacial Surgeon	D7210
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistrv	D2740
Periodontics	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistrv	D4341
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistrv	D2950
Restorative	Denial	Not Assigned	Administrative	General Dentistrv	D2930
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistrv	D2740
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistrv	D2332
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistrv	D2740
Restorative	Denial	Not Assigned	Administrative	General Dentistrv	D2930
Prosthodontics, Fixed	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistrv	D6545
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistrv	D2740
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistrv	D2392
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistrv	D2740
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Oral and Maxillofacial Surgeon	D7140
Restorative	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistrv	D2392
Adjuvative General Services	Denial	Not Assigned	Administrative	General Dentistrv	D9230
Adjuvative General Services	Denial	Not Assigned	Administrative	General Dentistrv	D9230
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistrv	D2950
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Pediatric Dentistrv	D2391
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Oral and Maxillofacial Surgeon	D7210
Restorative	Denial	Exceeds the Scheduled Rate	Administrative	Pediatric Dentistrv	D2930
Periodontics	Denial	Exceeds the Scheduled Rate	Administrative	Periodontist	D4341
Restorative	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistrv	D2392
Adjuvative General Services	Denial	Benefit maximum has been reached	Administrative	General Dentistrv	D9243
Oral Surgery	Denial	Mixed Bag Fee Schedule Exists	Administrative	General Dentistrv	D7140
Prosthodontics, Fixed	Denial	Mixed Bag Fee Schedule Exists	Administrative	General Dentistrv	D6245
Restorative	Denial	Not a Covered Service	Administrative	General Dentistrv	D2929
Implant Services	Denial	Not a Covered Service	Administrative	General Dentistrv	D6010
Oral Surgery	Denial	Request is denied. Records did not include pre-treatment x-rays.	Clinical	Oral and Maxillofacial Surgeon	D7240
Prosthodontics, Fixed	Denial	Decreased Dental allowable	Administrative	General Dentistrv	D6245
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistrv	D2950
Adjuvative General Services	Denial	Nitrous oxide request is denied. Records do not meet at least one condition for medical necessity.	Clinical	Pediatric Dentistrv	D9230
Restorative	Denial	Request is denied. Records did not include pre-treatment x-rays.	Clinical	General Dentistrv	D2950
Restorative	Denial	Waiting period not satisfied for proc	Administrative	General Dentistrv	D2750
Oral Surgery	Denial	Procedure ineligible due to UTED	Administrative	General Dentistrv	D7140
Oral Surgery	Denial	DENIED PER PLAN GUIDELINES: Review of claim doesn't support need for this procedure.	Clinical	Oral and Maxillofacial Surgeon	D7220
Implant Services	Denial	Decreased Dental allowable	Administrative	General Dentistrv	D6058
Restorative	Denial	Request is denied. Records did not include pre-treatment x-rays.	Clinical	General Dentistrv	D2950
Adjuvative General Services	Denial	Nitrous oxide request is denied. Records do not meet at least one condition for medical necessity.	Clinical	Oral and Maxillofacial Surgeon	D9230
Adjuvative General Services	Denial	Nitrous oxide request is denied. Records do not meet at least one condition for medical necessity.	Clinical	Oral and Maxillofacial Surgeon	D9230
Adjuvative General Services	Denial	Nitrous oxide request is denied. Records do not meet at least one condition for medical necessity.	Clinical	Oral and Maxillofacial Surgeon	D9230
Adjuvative General Services	Denial	Nitrous oxide request is denied. Records do not meet at least one condition for medical necessity.	Clinical	Oral and Maxillofacial Surgeon	D9230
Adjuvative General Services	Denial	Nitrous oxide request is denied. Records do not meet at least one condition for medical necessity.	Clinical	General Dentistrv	D9230
Adjuvative General Services	Denial	Moderate IV sedation request is denied. Records do not meet at least one condition for medical necessity.	Clinical	General Dentistrv	D9243
Implant Services	Denial	Agreement Discount Off Charges	Administrative	General Dentistrv	D6057
Implant Services	Denial	Agreement Discount Off Charges	Administrative	General Dentistrv	D6057
Oral Surgery	Denial	Agreement Discount Off Charges	Administrative	Oral and Maxillofacial Surgeon	D7240
Implant Services	Denial	Agreement Discount Off Charges	Administrative	General Dentistrv	D6057
Oral Surgery	Denial	Proc included w/another service UTED	Administrative	General Dentistrv	D7310
Adjuvative General Services	Denial	Denied billed on same day	Administrative	General Dentistrv	D9230
Restorative	Denial	Crown or onlay request is alternately approved to a filling. Records do not show 50% loss of tooth	Clinical	General Dentistrv	D2740
Restorative	Denial	Crown or onlay request is denied. Records show this treatment appears to be for preventive reason	Clinical	General Dentistrv	D2740
Periodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistrv	D4341
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistrv	D2950
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistrv	D2740
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistrv	D2740
Restorative	Denial	Exceeds the Scheduled Rate	Administrative	Pediatric Dentistrv	D2930
Oral Surgery	Denial	Exceeds the Scheduled Rate	Administrative	Oral and Maxillofacial Surgeon	D7140
Restorative	Denial	Benefit maximum has been reached	Administrative	General Dentistrv	D2392
Oral Surgery	Denial	Mixed Bag Fee Schedule Exists	Administrative	General Dentistrv	D7210
Prosthodontics, Fixed	Denial	Treatment request is denied. This treatment is considered to be inclusive with the primary treatment	Clinical	General Dentistrv	D6241
Prosthodontics, Fixed	Denial	Bridge request is alternately approved to a partial denture. Records show many missing or teeth th	Clinical	General Dentistrv	D6241
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistrv	D2950
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistrv	D2950
Adjuvative General Services	Denial	Not a Covered Service	Administrative	General Dentistrv	D9420
Implant Services	Denial	Not a Covered Service	Administrative	General Dentistrv	D6010
Endodontics	Denial	Exceeds Maximum (CMM)	Administrative	Pediatric Dentistrv	D3220
Oral Surgery	Denial	Procedure ineligible due to UTED	Administrative	General Dentistrv	D7140
Oral Surgery	Denial	Bone or cartilage graft request is denied. Records do not meet at least one condition for medical ne	Clinical	General Dentistrv	D7953
Restorative	Denial	Treatment request is denied. This service is secondary to a primary treatment that has not been ap	Clinical	General Dentistrv	D2950
Adjuvative General Services	Denial	Nitrous oxide request is denied. Records do not meet at least one condition for medical necessity.	Clinical	Oral and Maxillofacial Surgeon	D9230
Adjuvative General Services	Denial	Nitrous oxide request is denied. Records do not meet at least one condition for medical necessity.	Clinical	Oral and Maxillofacial Surgeon	D9230
Restorative	Denial	Post and core request is denied. Records do not show a root canal-treated tooth that does not have	Clinical	General Dentistrv	D2954
Oral Surgery	Denial	Extraction request is alternately approved to different code. X-rays do not support the code request	Clinical	Oral and Maxillofacial Surgeon	D7240
Restorative	Denial	Crown or onlay request is alternately approved to a filling. Records do not show 50% loss of tooth	Clinical	General Dentistrv	D2740
Restorative	Denial	Crown or onlay request is alternately approved to a filling. Records do not show 50% loss of tooth	Clinical	General Dentistrv	D2740
Adjuvative General Services	Denial	Nitrous oxide request is denied. Records do not meet at least one condition for medical necessity.	Clinical	General Dentistrv	D9230
Restorative	Denial	Crown or onlay request is alternately approved to a filling. Records do not show 50% loss of tooth	Clinical	General Dentistrv	D2740
Adjuvative General Services	Denial	Nitrous oxide request is denied. Records do not meet at least one condition for medical necessity.	Clinical	Oral and Maxillofacial Surgeon	D9230
Restorative	Denial	Replacement crown, onlay or veneer is denied. Records do not show a cavity or fracture affecting a	Clinical	General Dentistrv	D2740
Prosthodontics, Fixed	Denial	Replacement bridge request is denied. Records do not show a cavity or fracture in a place that affe	Clinical	General Dentistrv	D6740
Adjuvative General Services	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D9223
Diagnostic	Denial	Not Assigned	Administrative	General Dentistrv	D0240
Prosthodontics, Fixed	Denial	Not Assigned	Administrative	General Dentistrv	D6242
Oral Surgery	Denial	Mixed Bag Fee Schedule Exists	Administrative	General Dentistrv	D7140
Prosthodontics, Fixed	Denial	Treatment request is denied. This treatment is considered to be inclusive with the primary treatment	Clinical	General Dentistrv	D6241
Prosthodontics, Fixed	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistrv	D6740
Prosthodontics, Fixed	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistrv	D6740
Implant Services	Denial	Not a Covered Service	Administrative	General Dentistrv	D6190
Implant Services	Denial	Not a Covered Service	Administrative	General Dentistrv	D6011
Prosthodontics, Removable	Denial	Not a Covered Service	Administrative	General Dentistrv	D5899
Restorative	Denial	Exceeds Maximum (CMM)	Administrative	General Dentistrv	D2930
Oral Surgery	Denial	Procedure ineligible due to UTED	Administrative	General Dentistrv	D7140
Implant Services	Denial	DENIED PER PLAN GUIDELINES: Review of claim doesn't support need for this procedure.	Clinical	General Dentistrv	D6057
Adjuvative General Services	Denial	Nitrous oxide request is denied. Records do not meet at least one condition for medical necessity.	Clinical	Oral and Maxillofacial Surgeon	D9230
Adjuvative General Services	Denial	Nitrous oxide request is denied. Records do not meet at least one condition for medical necessity.	Clinical	Oral and Maxillofacial Surgeon	D9230
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistrv	D2950
Restorative	Denial	Treatment request is denied. Your denial plan does not cover services to treat the effects of tooth w	Clinical	General Dentistrv	D2740
Restorative	Denial	Crown or onlay request is alternately approved to a filling. Records do not show 50% loss of tooth	Clinical	General Dentistrv	D2750
Restorative	Denial	Treatment request is denied. This service is secondary to a primary treatment that has not been ap	Clinical	General Dentistrv	D2950
Restorative	Denial	Crown or onlay request is alternately approved to a filling. Records do not show 50% loss of tooth	Clinical	General Dentistrv	D2740
Adjuvative General Services	Denial	Nitrous oxide request is denied. Records do not meet at least one condition for medical necessity.	Clinical	Oral and Maxillofacial Surgeon	D9230
Adjuvative General Services	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D9222

Adjunctive General Services	Denial	Medication request is denied. Records do not meet at least one condition for medical necessity.	Clinical	Oral and Maxillofacial Surgeon	D9612
Restorative	Denial	Treatment request is denied. Your dental plan does not cover services to treat the effects of tooth w	Clinical	General Dentistrv	D2740
Restorative	Denial	Replacement crown, onlay or veneer is denied. Records do not show a cavity or fracture affecting a	Clinical	General Dentistrv	D2740
Oral Surgery	Denial	Surgical tooth removal request is denied. Records do not meet at least one condition for medical n	Clinical	Oral and Maxillofacial Surgeon	D2740
Restorative	Denial	Crown or onlay request is alternately approved to a filling. Records do not show 50% loss of tooth	Clinical	General Dentistrv	D2740
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistrv	D2962
Diagnostics	Denial	Member age not within procedure norm	Administrative	General Dentistrv	D0272
Restorative	Denial	Not Assigned	Administrative	Pediatric Dentistrv	D2930
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Pediatric Dentistrv	D2391
Periodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistrv	D4341
Preventive	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistrv	D1351
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistrv	D2740
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistrv	D2740
Prosthodontics, Removable	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistrv	D5225
Adjunctive General Services	Denial	Not Assigned	Administrative	General Dentistrv	D9230
Preventive	Denial	Not Assigned	Administrative	General Dentistrv	D1110
Restorative	Denial	Not Assigned	Administrative	General Dentistrv	D2391
Implant Services	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistrv	D6010
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistrv	D2392
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistrv	D2392
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistrv	D7140
Diagnostics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistrv	D0150
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistrv	D2740
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Pediatric Dentistrv	D2934
Prosthodontics, Fixed	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistrv	D6740
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistrv	D2393
Restorative	Denial	Exceeds the Scheduled Rate	Administrative	Pediatric Dentistrv	D2934
Restorative	Denial	Not Assigned	Administrative	General Dentistrv	D2392
Restorative	Denial	Not Assigned	Administrative	General Dentistrv	D2330
Oral Surgery	Denial	Extraction request is alternately approved to different code. X-rays do not support the code request	Clinical	General Dentistrv	D7220
Preventive	Denial	Not Assigned	Administrative	General Dentistrv	D1351
Prosthodontics, Removable	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistrv	D5221
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistrv	D2391
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistrv	D2740
Adjunctive General Services	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Pediatric Dentistrv	D9230
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistrv	D7140
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistrv	D2740
Implant Services	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistrv	D6065
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistrv	D7140
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistrv	D2392
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistrv	D2392
Preventive	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistrv	D1351
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistrv	D2740
Restorative	Denial	Exceeds the Scheduled Rate	Administrative	Pediatric Dentistrv	D2392
Restorative	Denial	Exceeds the Scheduled Rate	Administrative	Pediatric Dentistrv	D2392
Oral Surgery	Denial	Extraction request is alternately approved to different code. X-rays do not support the code request	Clinical	Oral and Maxillofacial Surgeon	D2391
Adjunctive General Services	Denial	Exceeds the Scheduled Rate	Administrative	Oral and Maxillofacial Surgeon	D9630
Prosthodontics, Fixed	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistrv	D6242
Periodontics	Denial	Not Assigned	Administrative	General Dentistrv	D4341
Preventive	Denial	Not Assigned	Administrative	General Dentistrv	D1351
Restorative	Denial	Not Assigned	Administrative	General Dentistrv	D2930
Oral Surgery	Denial	Not Assigned	Administrative	General Dentistrv	D7240
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Pediatric Dentistrv	D2391
Prosthodontics, Fixed	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistrv	D6750
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Oral and Maxillofacial Surgeon	D7210
Prosthodontics, Fixed	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistrv	D6245
Diagnostics	Denial	Not Assigned	Administrative	General Dentistrv	D0367
Prosthodontics, Fixed	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistrv	D6245
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistrv	D7210
Prosthodontics, Fixed	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistrv	D6245
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistrv	D2740
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistrv	D2740
Preventive	Denial	Not Assigned	Administrative	General Dentistrv	D1110
Implant Services	Denial	Not Assigned	Administrative	General Dentistrv	D6010
Restorative	Denial	Not Assigned	Administrative	Pediatric Dentistrv	D2930
Adjunctive General Services	Denial	Sedation request is denied. Records do not meet at least one condition for medical necessity.	Clinical	General Dentistrv	D9248
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistrv	D2740
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Pediatric Dentistrv	D2930
Periodontics	Denial	Exceeds the Scheduled Rate	Administrative	Periodontist	D4342
Oral Surgery	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistrv	D7140
Preventive	Denial	Not Assigned	Administrative	General Dentistrv	D1351
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistrv	D2391
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistrv	D2740
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistrv	D7140
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistrv	D2740
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistrv	D2393
Restorative	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistrv	D2391
Restorative	Denial	Exceeds the Scheduled Rate	Administrative	Pediatric Dentistrv	D2930
Restorative	Denial	Exceeds the Scheduled Rate	Administrative	Pediatric Dentistrv	D2930
Oral Surgery	Denial	Exceeds the Scheduled Rate	Administrative	Oral and Maxillofacial Surgeon	D7240
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistrv	D7140
Prosthodontics, Removable	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistrv	D5120
Prosthodontics, Removable	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistrv	D6120
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistrv	D2740
Orthodontics	Denial	Benefit maximum has been reached	Administrative	Orthodontist	D8080
Orthodontics	Denial	Benefit maximum has been reached	Administrative	General Dentistrv	D8090
Restorative	Denial	Not a Covered Service	Administrative	General Dentistrv	D2929
Restorative	Denial	Not a Covered Service	Administrative	General Dentistrv	D2929
Restorative	Denial	Exceeds Maximum (CMM)	Administrative	General Dentistrv	D2930
Restorative	Denial	Waiting period not satisfied for proc	Administrative	General Dentistrv	D2740
Restorative	Denial	Crown or onlay request is alternately approved to a filling. Records do not show 50% loss of tooth	Clinical	General Dentistrv	D2740
Endodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistrv	D3330
Oral Surgery	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistrv	D7140
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistrv	D2740
Prosthodontics, Fixed	Denial	Mixed Bag Fee Schedule Exists	Administrative	General Dentistrv	D6740
Oral Surgery	Denial	Not a Covered Service	Administrative	Oral and Maxillofacial Surgeon	D7922
Implant Services	Denial	Not a Covered Service	Administrative	General Dentistrv	D6104
Oral Surgery	Denial	Surgical tooth removal request is denied. Records do not meet at least one condition for medical n	Clinical	Orthodontist	D7220
Adjunctive General Services	Denial	Nitrous oxide request is denied. Records do not meet at least one condition for medical necessity.	Clinical	Oral and Maxillofacial Surgeon	D9230
Adjunctive General Services	Denial	Nitrous oxide request is denied. Records do not meet at least one condition for medical necessity.	Clinical	Oral and Maxillofacial Surgeon	D9230
Restorative	Denial	Crown or onlay request is alternately approved to a filling. Records do not show 50% loss of tooth	Clinical	General Dentistrv	D2740
Prosthodontics, Fixed	Denial	Replacement bridge request is denied. Records do not show a cavity or fracture in a place that affe	Clinical	General Dentistrv	D6740
Orthodontics	Denial	Decreased Dental allowable	Administrative	Orthodontist	D8080
Diagnostics	Denial	Member age not within procedure norm	Administrative	General Dentistrv	D0272
Oral Surgery	Denial	Request is denied. Records do not include pre-treatment x-rays.	Clinical	Oral and Maxillofacial Surgeon	D7240
Restorative	Denial	Treatment request is denied. This service is secondary to a primary treatment that has not been ap	Clinical	General Dentistrv	D2950
Prosthodontics, Fixed	Denial	Request is denied. Records did not include a full set of x-rays or a panoramic xray with missing te	Clinical	General Dentistrv	D6740
Adjunctive General Services	Denial	Nitrous oxide request is denied. Records do not meet at least one condition for medical necessity.	Clinical	Oral and Maxillofacial Surgeon	D2930
Periodontics	Denial	Decreased Dental allowable	Administrative	General Dentistrv	D4910
Adjunctive General Services	Denial	Heavy sedation request is denied. Records do not meet at least one condition for medical necessi	Clinical	General Dentistrv	D9223
Adjunctive General Services	Denial	DENIED PER PLAN GUIDELINES. Review of claim doesn't support need for this procedure.	Clinical	Oral and Maxillofacial Surgeon	D9222
Adjunctive General Services	Denial	Decreased Dental allowable	Administrative	Oral and Maxillofacial Surgeon	D9222
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistrv	D2962
Oral Surgery	Denial	Agreement Discount Off Charges	Administrative	Oral and Maxillofacial Surgeon	D7210
Endodontics	Denial	Not Assigned	Administrative	Pediatric Dentistrv	D3220
Restorative	Denial	Not Assigned	Administrative	General Dentistrv	D2150
Restorative	Denial	Not Assigned	Administrative	General Dentistrv	D2392
Oral Surgery	Denial	Not Assigned	Administrative	General Dentistrv	D7140
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistrv	D2394
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistrv	D2740
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistrv	D7240
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistrv	D2393
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistrv	D2750



Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Pediatric Dentistry	D2391
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2330
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2740
Adjunctive General Services	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D9630
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D7140
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2950
Implant Services	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D6010
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D7140
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2392
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2391
Restorative	Denial	Exceeds the Scheduled Rate	Administrative	Pediatric Dentistry	D2391
Periodontics	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D4341
Restorative	Denial	Benefit maximum has been reached	Administrative	General Dentistry	D2393
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2740
Prosthodontics, Removable	Denial	Mixed Bag Fee Schedule Exists	Administrative	General Dentistry	D5225
Adjunctive General Services	Denial	Exceeds Maximum (CMM)	Administrative	General Dentistry	D9230
Restorative	Denial	Exceeds Maximum (CMM)	Administrative	General Dentistry	D2392
Restorative	Denial	Exceeds Maximum (CMM)	Administrative	General Dentistry	D2391
Restorative	Denial	Waiting period not satisfied for proc.	Administrative	General Dentistry	D2954
Prosthodontics, Fixed	Denial	Request is denied. Records did not include a full set of x-rays or a panoramic x-ray with missing teeth	Clinical	General Dentistry	D6245
Prosthodontics, Fixed	Denial	Request is denied. Records did not include a full set of x-rays or a panoramic x-ray with missing teeth	Clinical	General Dentistry	D6245
Restorative	Denial	Treatment request is denied. This service is secondary to a primary treatment that has not been approved	Clinical	General Dentistry	D2950
Adjunctive General Services	Denial	Nitrous oxide request is denied. Records do not meet at least one condition for medical necessity.	Clinical	Oral and Maxillofacial Surgeon	D9230
Restorative	Denial	Request is denied. Records did not include pre-treatment x-rays.	Clinical	General Dentistry	D2740
Adjunctive General Services	Denial	Nitrous oxide request is denied. Records do not meet at least one condition for medical necessity.	Clinical	Oral and Maxillofacial Surgeon	D9230
Adjunctive General Services	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D9222
Oral Surgery	Denial	Agreement Discount Off Charges	Administrative	Oral and Maxillofacial Surgeon	D7210
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2962
Adjunctive General Services	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Pediatric Dentistry	D9248
Adjunctive General Services	Denial	Not Assigned	Administrative	General Dentistry	D9239
Oral Surgery	Denial	Not Assigned	Administrative	General Dentistry	D7210
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Pediatric Dentistry	D2391
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D7310
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D7140
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D7140
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2740
Adjunctive General Services	Denial	Nitrous oxide request is denied. Records do not meet at least one condition for medical necessity.	Clinical	General Dentistry	D9230
Endodontics	Denial	Exceeds the Scheduled Rate	Administrative	Pediatric Dentistry	D3220
Restorative	Denial	Mixed Bag Fee Schedule Exists	Administrative	General Dentistry	D2393
Oral Surgery	Denial	Mixed Bag Fee Schedule Exists	Administrative	General Dentistry	D7140
Adjunctive General Services	Denial	Not a Covered Service	Administrative	General Dentistry	D9999
Restorative	Denial	Not a Covered Service	Administrative	General Dentistry	D2929
Restorative	Denial	Exceeds Maximum (CMM)	Administrative	General Dentistry	D2392
Adjunctive General Services	Denial	Heavy sedation request is denied. Records do not meet at least one condition for medical necessity.	Clinical	Oral and Maxillofacial Surgeon	D9223
Adjunctive General Services	Denial	Medication request is denied. Records do not meet at least one condition for medical necessity.	Clinical	General Dentistry	D9610
Prosthodontics, Fixed	Denial	Request is denied. Records show either a problem with the nerve area or severe loss of bone	Clinical	General Dentistry	D4548
Adjunctive General Services	Denial	Nitrous oxide request is denied. Records do not meet at least one condition for medical necessity.	Clinical	Oral and Maxillofacial Surgeon	D9230
Adjunctive General Services	Denial	Nitrous oxide request is denied. Records do not meet at least one condition for medical necessity.	Clinical	General Dentistry	D9230
Adjunctive General Services	Denial	Heavy sedation request is denied. Records do not meet at least one condition for medical necessity.	Clinical	General Dentistry	D9223
Restorative	Denial	Crown or onlay request is alternately approved to a filling. Records do not show 50% loss of tooth	Clinical	Orthodontist	D2740
Restorative	Denial	Crown or onlay request is denied. Records do not show decay or fracture of more than 50% of you	Clinical	General Dentistry	D2740
Adjunctive General Services	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D9223
Adjunctive General Services	Denial	Agreement Discount Off Charges	Administrative	Oral and Maxillofacial Surgeon	D9223
Preventive	Denial	Member age not within procedure norm	Administrative	General Dentistry	D1206
Restorative	Denial	Frequency limitation (DPPY)	Administrative	General Dentistry	D6085
Oral Surgery	Denial	Procedure ineligible due to UTD	Administrative	General Dentistry	D7140
Implant Services	Denial	DENIED PER PLAN GUIDELINES: Review of claim doesn't support need for this procedure.	Clinical	General Dentistry	D6010
Prosthodontics, Fixed	Denial	Bridge request is denied. Records show either a problem with the nerve area or severe loss of bone	Clinical	General Dentistry	D6245
Restorative	Denial	Crown or onlay request is alternately approved to a filling. Records do not show 50% loss of tooth	Clinical	General Dentistry	D2740
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2962
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2962
Restorative	Denial	Not Assigned	Administrative	General Dentistry	D2930
Endodontics	Denial	Not Assigned	Administrative	General Dentistry	D3330
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2393
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D7140
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2391
Oral Surgery	Denial	Exceeds the Scheduled Rate	Administrative	Oral and Maxillofacial Surgeon	D7240
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2950
Oral Surgery	Denial	Exceeds the Scheduled Rate	Administrative	Oral and Maxillofacial Surgeon	D7140
Oral Surgery	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D7411
Endodontics	Denial	Not Assigned	Administrative	General Dentistry	D2930
Oral Surgery	Denial	Procedure ineligible due to UTD	Administrative	General Dentistry	D7140
Adjunctive General Services	Denial	Heavy sedation request is denied. Records do not meet at least one condition for medical necessity.	Clinical	Oral and Maxillofacial Surgeon	D9222
Restorative	Denial	Crown or onlay request is denied. Records show this treatment appears to be for preventive reasor	Clinical	General Dentistry	D2740
Adjunctive General Services	Denial	Sedation request is denied. Records do not meet at least one condition for medical necessity.	Clinical	General Dentistry	D9248
Adjunctive General Services	Denial	Nitrous oxide request is denied. Records do not meet at least one condition for medical necessity.	Clinical	General Dentistry	D9230
Prosthodontics, Fixed	Denial	Request is denied. Records did not include a full set of x-rays or a panoramic x-ray with missing teeth	Clinical	General Dentistry	D6245
Adjunctive General Services	Denial	Treatment request is denied. This service is secondary to a primary treatment that has not been approved	Clinical	Orthodontist	D9230
Adjunctive General Services	Denial	Nitrous oxide request is denied. Records do not meet at least one condition for medical necessity.	Clinical	Oral and Maxillofacial Surgeon	D9230
Adjunctive General Services	Denial	Nitrous oxide request is denied. Records do not meet at least one condition for medical necessity.	Clinical	Oral and Maxillofacial Surgeon	D9230
Adjunctive General Services	Denial	Nitrous oxide request is denied. Records do not meet at least one condition for medical necessity.	Clinical	Oral and Maxillofacial Surgeon	D9230
Oral Surgery	Denial	Surgical tooth removal request is denied. Records do not meet at least one condition for medical necessity.	Clinical	Oral and Maxillofacial Surgeon	D7240
Restorative	Denial	Buildup has been denied. Records do not show large loss of tooth structure. Alternate benefit to a	Clinical	General Dentistry	D2950
Oral Surgery	Denial	Procedure ineligible due to UTD	Administrative	General Dentistry	D7140
Oral Surgery	Denial	DENIED PER PLAN GUIDELINES: Review of claim doesn't support need for this procedure.	Clinical	Oral and Maxillofacial Surgeon	D7220
Adjunctive General Services	Denial	Moderate IV sedation request is denied. Records do not meet at least one condition for medical nee	Clinical	General Dentistry	D9243
Implant Services	Denial	DENIED PER PLAN GUIDELINES: Review of claim doesn't support need for this procedure.	Clinical	General Dentistry	D6104
Restorative	Denial	Treatment request is denied. Your dental plan does not cover services to treat the effects of tooth v	Clinical	General Dentistry	D2740
Adjunctive General Services	Denial	Nitrous oxide request is denied. Records do not meet at least one condition for medical necessity.	Clinical	Oral and Maxillofacial Surgeon	D9230
Adjunctive General Services	Denial	Heavy sedation request is denied. Records do not meet at least one condition for medical necessity.	Clinical	Oral and Maxillofacial Surgeon	D9223
Adjunctive General Services	Denial	Moderate IV sedation request is denied. Records do not meet at least one condition for medical nee	Clinical	General Dentistry	D9243
Restorative	Denial	Treatment request is denied. Your dental plan does not cover services to treat the effects of tooth v	Clinical	General Dentistry	D2740
Restorative	Denial	Crown or onlay request is denied. Records do not show decay or fracture of more than 50% of you	Clinical	General Dentistry	D2740
Restorative	Denial	Crown or onlay request is alternately approved to a filling. Records do not show 50% loss of tooth	Clinical	General Dentistry	D2740
Adjunctive General Services	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D9223
Adjunctive General Services	Denial	Not Assigned	Administrative	General Dentistry	D9239
Adjunctive General Services	Denial	Not Assigned	Administrative	General Dentistry	D9222
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2392
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Pediatric Dentistry	D2392
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Pediatric Dentistry	D2391
Preventive	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D1351
Prosthodontics, Fixed	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6740
Oral Surgery	Denial	Exceeds the Scheduled Rate	Administrative	Oral and Maxillofacial Surgeon	D7280
Oral Surgery	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D7140
Restorative	Denial	Not Assigned	Administrative	General Dentistry	D2392
Oral Surgery	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D7230
Preventive	Denial	Not Assigned	Administrative	General Dentistry	D1351
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Orthodontist	D2391
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2740
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Oral and Maxillofacial Surgeon	D7210
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2950
Oral Surgery	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D7240
Endodontics	Denial	Exceeds the Scheduled Rate	Administrative	Pediatric Dentistry	D3220
Endodontics	Denial	Not Assigned	Administrative	Pediatric Dentistry	D3220
Restorative	Denial	Not Assigned	Administrative	Pediatric Dentistry	D2930
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2740
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2393
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2392
Endodontics	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D4341
Oral Surgery	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D7210
Restorative	Denial	Not Assigned	Administrative	General Dentistry	D2391





Adjunctive General Services	Denial	Exceeds the Scheduled Rate	Administrative	Oral and Maxillofacial Surgeon	D9222
Periodontics	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D4341
Restorative	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D2740
Oral Surgery	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D7140
Periodontics	Denial	Not Assigned	Administrative	General Dentistry	D4342
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2740
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2393
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Oral and Maxillofacial Surgeon	D7210
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Pediatric Dentistry	D2392
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D7210
Prosthodontics, Fixed	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6245
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2392
Periodontics	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D4341
Implant Services	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6058
Oral Surgery	Denial	Exceeds the Scheduled Rate	Administrative	Pediatric Dentistry	D7140
Periodontics	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D4341
Restorative	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D2335
Endodontics	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D3310
Oral Surgery	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D7140
Implant Services	Denial	Not a Covered Service	Administrative	General Dentistry	D6010
Adjunctive General Services	Denial	Not a Covered Service	Administrative	General Dentistry	D9999
Restorative	Denial	Not a Covered Service	Administrative	General Dentistry	D2929
Oral Surgery	Denial	Not a Covered Service	Administrative	Oral and Maxillofacial Surgeon	D7952
Oral Surgery	Denial	Procedure ineligible due to UTED	Administrative	Oral and Maxillofacial Surgeon	D7210
Adjunctive General Services	Denial	Nitrous oxide request is denied. Records do not meet at least one condition for medical necessity.	Clinical	Oral and Maxillofacial Surgeon	D9230
Adjunctive General Services	Denial	Nitrous oxide request is denied. Records do not meet at least one condition for medical necessity.	Clinical	Pediatric Dentistry	D9230
Restorative	Denial	Crown or onlay request is alternately approved to a filling. Records do not show 50% loss of tooth	Clinical	General Dentistry	D2740
Oral Surgery	Denial	Agreement Discount Off Charges	Administrative	Oral and Maxillofacial Surgeon	D7240
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2962
Oral Surgery	Denial	Procedure ineligible due to UTED	Administrative	General Dentistry	D7140
Oral Surgery	Denial	Procedure ineligible due to UTED	Administrative	General Dentistry	D7140
Implant Services	Denial	Implant service request is denied. Records do not include documentation that clearly shows this tre	Clinical	General Dentistry	D6104
Restorative	Denial	Replacement crown, onlay or veneer is denied. Records do not show a cavity or fracture affecting t	Clinical	General Dentistry	D2740
Adjunctive General Services	Denial	Nitrous oxide request is denied. Records do not meet at least one condition for medical necessity.	Clinical	Oral and Maxillofacial Surgeon	D9230
Adjunctive General Services	Denial	Nitrous oxide request is denied. Records do not meet at least one condition for medical necessity.	Clinical	Oral and Maxillofacial Surgeon	D9230
Adjunctive General Services	Denial	Nitrous oxide request is denied. Records do not meet at least one condition for medical necessity.	Clinical	Oral and Maxillofacial Surgeon	D9230
Adjunctive General Services	Denial	Nitrous oxide request is denied. Records do not meet at least one condition for medical necessity.	Clinical	Oral and Maxillofacial Surgeon	D9230
Adjunctive General Services	Denial	Nitrous oxide request is denied. Records do not meet at least one condition for medical necessity.	Clinical	Oral and Maxillofacial Surgeon	D9230
Restorative	Denial	Post and core request is denied. Records do not show a root canal-treated tooth that does not have	Clinical	General Dentistry	D2954
Oral Surgery	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D7230
Implant Services	Denial	Agreement Discount Off Charges	Administrative	General Dentistry	D6058
Oral Surgery	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D7240
Diagnostic	Denial	Not Assigned	Administrative	General Dentistry	D0120
Prosthodontics, Fixed	Denial	Not Assigned	Administrative	General Dentistry	D6752
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2330
Endodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D3320
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Pediatric Dentistry	D2929
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Pediatric Dentistry	D2934
Diagnostic	Denial	Exceeds the Scheduled Rate	Administrative	Oral and Maxillofacial Surgeon	D0150
Oral Surgery	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D7140
Restorative	Denial	Exceeds the Scheduled Rate	Administrative	Pediatric Dentistry	D2930
Oral Surgery	Denial	Exceeds the Scheduled Rate	Administrative	Oral and Maxillofacial Surgeon	D7140
Oral Surgery	Denial	Procedure ineligible due to UTED	Administrative	General Dentistry	D7140
Restorative	Denial	Buildup request is denied. Records do not show this is needed to hold a crown, but instead is being	Clinical	General Dentistry	D2950
Restorative	Denial	Decreased Dental allowable	Administrative	General Dentistry	D2950
Adjunctive General Services	Denial	Heavy sedation request is denied. Records do not meet at least one condition for medical necessity	Clinical	Oral and Maxillofacial Surgeon	D9222
Adjunctive General Services	Denial	Moderate IV sedation request is denied. Records do not meet at least one condition for medical nec	Clinical	General Dentistry	D9239
Adjunctive General Services	Denial	Nitrous oxide request is denied. Records do not meet at least one condition for medical necessity.	Clinical	Oral and Maxillofacial Surgeon	D9230
Restorative	Denial	Buildup request is denied. Records do not show a very large loss of tooth structure and not enough	Clinical	General Dentistry	D2950
Adjunctive General Services	Denial	Moderate IV sedation request is denied. Records do not meet at least one condition for medical nec	Clinical	General Dentistry	D9239
Restorative	Denial	Treatment request is denied. Your dental plan does not cover services to treat the effects of tooth v	Clinical	General Dentistry	D2740
Adjunctive General Services	Denial	Nitrous oxide request is denied. Records do not meet at least one condition for medical necessity.	Clinical	Oral and Maxillofacial Surgeon	D9230
Adjunctive General Services	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D9223
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2962
Restorative	Denial	Treatment request is denied. Your dental plan does not cover services to treat the effects of tooth v	Clinical	General Dentistry	D2740
Adjunctive General Services	Denial	Nitrous oxide request is denied. Records do not meet at least one condition for medical necessity.	Clinical	Oral and Maxillofacial Surgeon	D9230
Restorative	Denial	Buildup has been denied. Records do not show large loss of tooth structure. Alternate benefit to a	Clinical	General Dentistry	D2950
Adjunctive General Services	Denial	Decreased Dental allowable	Administrative	General Dentistry	D9230
Oral Surgery	Denial	Decreased Dental allowable	Administrative	Oral and Maxillofacial Surgeon	D7956
Diagnostic	Denial	Frequency limitation (DPPY)	Administrative	General Dentistry	D0367
Diagnostic	Denial	Not Assigned	Administrative	General Dentistry	D0274
Restorative	Denial	Not Assigned	Administrative	General Dentistry	D2392
Restorative	Denial	Not Assigned	Administrative	General Dentistry	D2930
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2930
Endodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D3320
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2392
Adjunctive General Services	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D9947
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D7140
Endodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D3310
Prosthodontics, Fixed	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6740
Prosthodontics, Fixed	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6740
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2392
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Oral and Maxillofacial Surgeon	D7210
Periodontics	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D4341
Endodontics	Denial	Not Assigned	Administrative	Pediatric Dentistry	D3220
Restorative	Denial	Treatment request is denied. Your dental benefit plan does not cover procedures to correct peg sha	Clinical	General Dentistry	D2740
Periodontics	Denial	Not Assigned	Administrative	General Dentistry	D4342
Oral Surgery	Denial	Not Assigned	Administrative	General Dentistry	D7286
Restorative	Denial	Not Assigned	Administrative	General Dentistry	D2330
Restorative	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D2393
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2740
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2950
Endodontics	Denial	Not Assigned	Administrative	General Dentistry	D3220
Prosthodontics, Fixed	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6245
Restorative	Denial	Buildup request is denied. Records do not show a very large loss of tooth structure and not enough	Clinical	General Dentistry	D2950
Restorative	Denial	Treatment request is denied. Your dental plan does not cover services to treat the effects of tooth v	Clinical	General Dentistry	D2740
Adjunctive General Services	Denial	Agreement Discount Off Charges	Administrative	Oral and Maxillofacial Surgeon	D9223
Restorative	Denial	Dental procedure not valid for teeth	Administrative	Pediatric Dentistry	D2391
Oral Surgery	Denial	Procedure ineligible due to UTED	Administrative	General Dentistry	D7140
Oral Surgery	Denial	DENIED PER PLAN GUIDELINES. Review of claim doesn't support need for this procedure.	Clinical	Oral and Maxillofacial Surgeon	D7220
Restorative	Denial	Crown or onlay request is denied. Records do not show decay or fracture of more than 50% of you	Clinical	General Dentistry	D2740
Restorative	Denial	Crown or onlay request is alternately approved to a filling. Records do not show 50% loss of tooth	Clinical	General Dentistry	D2740
Adjunctive General Services	Denial	Moderate IV sedation request is denied. Records do not meet at least one condition for medical nec	Clinical	General Dentistry	D9243
Adjunctive General Services	Denial	Moderate IV sedation request is denied. Records do not meet at least one condition for medical nec	Clinical	General Dentistry	D9243
Adjunctive General Services	Denial	Heavy sedation request is denied. Records do not meet at least one condition for medical necessity	Clinical	General Dentistry	D9222
Adjunctive General Services	Denial	This medication request is denied. Records do not include a list of medications used and the reaso	Clinical	Oral and Maxillofacial Surgeon	D9612
Oral Surgery	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D7240
Adjunctive General Services	Denial	Not Assigned	Administrative	Pediatric Dentistry	D9248
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Pediatric Dentistry	D2392
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Orthodontist	D2391
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D7140
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D7140
Diagnostic	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D0330
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Oral and Maxillofacial Surgeon	D7210
Restorative	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D2950
Restorative	Denial	Exceeds the Scheduled Rate	Administrative	Pediatric Dentistry	D2930
Oral Surgery	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D7210
Restorative	Denial	Not Assigned	Administrative	Pediatric Dentistry	D2930
Oral Surgery	Denial	Not Assigned	Administrative	General Dentistry	D7210
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2950
Restorative	Denial	Not Assigned	Administrative	General Dentistry	D2392
Restorative	Denial	Not Assigned	Administrative	General Dentistry	D2930
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2950
Implant Services	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D6010

