



Provider Manual updates

UnitedHealthcare Community Plan of Arizona Provider Manual

This document provides a summary of key updates made to the provider manual throughout the year. Please refer to the UnitedHealthcare Community Plan of Arizona Provider Manual for complete details related to the updates listed here.

The complete provider manual is available at UHCdental.com/medicaid.

February 26, 2025 Updates summary

Section 3.12 Change of address, phone number, email address, fax or tax identification number

- Updated mail queue to 400-Provider Services

Section 3.14 Transportation

- Updated name of transportation provider to Medical Transportation Management (MTM)

Section 6.2 Quality measures

- Updated language under *Differential Adjustment Payment (DAP) Increase*
- Updated language under *Who qualifies for this DAP rate increase*

Section 6.5 Preventive Health Guideline

- Updated form on page 19

Section 6.6 Addressing the opioid epidemic

- Updated hyperlink to CDC guidelines for opioid prevention overdose
- Deleted COVID-19 information and resources

Section 8.4 Cultural competency

- Deleted hyperlink to www.hrsa.gov/culturalcompetency/index.html

Section 9.2.a Dental claim form required information

- Updated the hyperlink to the ADA store

Appendix B.2 Benefit grid

- Updated Description for codes D2940, D5520, D5640, D5650, D6081
- Deleted code D2941
- Added codes D6193, D7259, D8091, D8671



**Dental Benefit
Providers**